

# OpenText Cloud Management

OpenText Cloud Management automates—and accelerates—the delivery of hybrid cloud apps, infrastructure, and lifecycle management processes. Across clouds you gain operational consistency, stronger governance, and compliance guardrails.



## Benefits

- Accelerate delivery of apps and infrastructure
- Simplify management of cloud services from a single platform
- Strengthen control and enforce policies across environments

## Associated OpenText products

- OpenText Core Automation Center
- OpenText Core Service Management
- OpenText AI Operations Management

## Provisioning and lifecycle management of hybrid cloud resources

Request fulfillment for both on- and off-cloud resources is powered by a robust orchestration engine that minimizes manual effort and accelerates delivery. This engine supports Day 1 provisioning tasks, which can be carried out through a modern self-service experience, as well as Day 2 lifecycle actions, such as resizing, retiring, or reconfiguring resources.

At the core of this orchestration model is flexibility: You can automate using a visual approach, script-based logic, or toggle between the two—all within a unified, centrally managed framework.

You can plug in Terraform plans, Ansible playbooks, PowerShell scripts, Bash automation, and more—treating them as orchestrated components within a broader process.

The result: Your entire automation portfolio is centrally orchestrated, governed with guardrails, auditable through logging and RBAC, and resilient with rollback logic and dynamic inputs. You can automate across stacks without duplicating logic—and monitor everything from a single dashboard.

Thousands of out-of-the-box workflows and integrations allow fast time-to-value while preserving full customization.

Multicloud aggregation—10,000+ images from AWS, Azure, GCP and vCenter—allows OpenText™ Cloud Management users to create a single, centralized IT catalog. IT admins can quickly and easily make cloud offerings available to developers. A pricing table allows IT to select and facilitate IT-approved resources that fit the budget.

Integrated configuration management database (CMDB) visualizes relationships between configuration items and assists in processes such as topology analysis, root cause analysis, and dependency mapping.

## Design once, run anywhere blueprints

With OpenText Cloud Management, IT teams can create reusable, cloud-agnostic blueprints for anything from a single VM to a complex, multi-tier application stack. Each blueprint is built visually using hybrid cloud components in a rich drag-and-drop interface and can support a wide range of request types—without having to start from scratch each time.

Blueprints are flexible at deployment time: inputs, configurations, and parameters can be adjusted on the fly to accommodate non-standard needs that would typically require a separate template. This dramatically reduces template sprawl and simplifies catalog management.

Each design can include infrastructure elements, application layers, configuration steps, integrations, and policy logic—and can be versioned and reused across teams and projects. For example, you might define a multi-tier service that provisions a load balancer on AWS, deploys VMs on VMware, installs a web server and database, runs Ansible post-config scripts, and enforces RBAC and expiration policies—all within a single blueprint.

In short, the blueprint defines the structure, logic, and policies of a service; the orchestration engine brings it to life, executing across environments and invoking internal workflows or external tools as needed.

## Governance and compliance

Governance is established from a single point of control. OpenText Cloud Management empowers IT to maintain a strong security and compliance posture—with policies, approval flows, and rules with automation in place. IT admins can configure access controls and other rules to trigger customized and automated workflows based on end-user input, defined business process, or compliance policy.

The same service can have distinct compliance configurations across teams or departments. These tailored compliance standards can preserve autonomy and extend various levels of governance flexibility to individual departments.

Adopt and manage functionality allows companies to seamlessly onboard their existing resources—those not deployed with OpenText Cloud Management—into its governance and management framework. This pivotal feature ensures a unified approach to cloud resource control, enabling users to centralize management and optimize their diverse array of resources effortlessly, using OpenText Cloud Management as a single point of control.

## Cloud cost visibility and control

**Detailed cloud spend reports** across AWS, Azure, and GCP give IT and finance teams granular visibility into usage by department or service (showback). Personalized dashboards assist in driving accountability and proactive cost management.

**Filters, custom rules, and support for tag management** practices allow organizations to parse and analyze billing data and identify misaligned or noncompliant usage.



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## Resources

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IT can deliver a **cost-efficient, policy-compliant service catalog**—ready for engineers to provision with confidence, further reinforced by approval workflows that prevent unauthorized provisioning and costly cloud surprises.

A **built-in scheduler** lets teams automatically shut down workloads after hours—reducing unnecessary cloud usage and improving cost efficiency.

## End-user experience

A centralized self-service portal delivers modern consumer-style experiences, ensuring that end users can easily navigate, find, and provision enterprise-compliant offerings.

Smart virtual agent leverages natural language understanding (NLU) to provide automated 24×7 assistance to end users. As an alternative to catalog browsing, smart virtual agents help users to quickly identify, request, and provision the desired services. When technical support is required, virtual agents can step in and guide users to the appropriate solution.

Native mobile applications for Android and iOS complement the web service portal with an interface that focuses on tasks you can conveniently manage on the go—such as multilevel approval workflows for service requests.

Multitenancy allows independent instances with full ownership and security to operate in a shared environment. A single unit installation can securely service multiple end-user organizations.

Subscription lifecycle management promotes agility by allowing end users to easily modify their subscriptions according to changing business needs.

Codeless configuration provides faster time to value. Use the Studio App to modify and provide additional tools to enhance existing applications. For example, you can create new user-defined, process-based applications through workflows, data models, forms, business rules, notifications, reports, custom actions, and more.

## Breadth of coverage

Extensive public cloud support allows services to be deployed on major public clouds, including Amazon Web Services (AWS), Microsoft Azure, and Google Cloud Platform (GCP).

Support for off-cloud IT includes traditional physical servers, virtual machines, and containers. OpenText Cloud Management allows IT teams to fully use their existing IT infrastructure, regardless of its composition.

## OpenText Cloud Management deployment options:

- **Extend your team**  
On-premises software, managed by your organization, partner or OpenText
- **Run anywhere and scale globally in the OpenText public cloud**  
OpenText Core Cloud Management runs in the OpenText Public Cloud with a user subscription
- **Run anywhere and scale globally in the hyperscaler cloud of your choice**  
Hyperscaler cloud partners (AWS, GCP and Azure) managed by your organization, partner or OpenText